

Quality policy

SEP Professional Services has been built upon reputation, dedication and sheer will to succeed. The Company specialises in providing construction management personnel, health and safety/risk management consultancy, engineering and procurement services to support projects of any size from concept to completion. We also provided training in safety management from our fully accredited training school. We also form part of the SEP group in an aim to assist clients from concept to completion of projects.

We strive to provide our clients with the highest possible standard of quality and efficiency on all contracts. Our aim is to ensure our clients enjoys the experience of working with SEP Professional Services.

It's our goal to ensure clients feel at ease doing business with us by providing competent professional services and through vigorous management, planning and administration.

Our policy, procedures, objectives and targets will be brought to the attention of employees through inductions, meetings and briefings.

Employee co-operation is paramount to the success of this policy which includes; feedback and involvement though suggestions, briefings, meetings, open dialect and representatives.

Inspections and audits will be completed with the findings brought to the attention of key personnel during review meetings which will allow the company to establish improvement plans.

SEP Professional Services quality and attention to detail in its services is a source of pride for all of our teams.

Certification to the internationally recognised standard for Quality (ISO 9001) is central to the way that the company does business and is a certification we are committed to retaining into the future.

We will commit adequate finances and physical resources to ensure the implementation and constant development of this Policy.

We will work to continually improve the company performance and associated management systems, to meet, satisfy and delight our clients.

The systems defined have my active full support. The Policy will be reviewed annually but is under continual review and improvement, however once defined are mandatory for all personnel.